

Multi-family Living is Community Living

5 Keys to Being a Good Tenant



Your toilet is not a green bin or garbage can. Do not flush anything down your toilet other than toilet paper or human waste; anything else can wreak havoc on the sewer system.



Never hang anything from sprinkler heads or stack anything near them. Sprinkler heads are very sensitive - once triggered they produce nearly 24 gallons of water per minute, flooding units in a matter of minutes.



Do not leave appliances on when you are not at home or while you are asleep. Never leave the stove unattended when actively cooking and always keep a fire extinguisher on hand that you know how to use.



If applicable, always abide by the complex's no-smoking bylaw including on balconies, yards, porches and grounds. If smoking is not restricted, ensure safe disposal of all smoking materials.



Know where your water shutoff is so that in the event of water damage, you can turn off the water and mitigate the damage to the unit and to your personal property.

Everyone wants their home to be a safe, secure and comforting place to live. Lower your risk together by being prepared. Promptly report any hazards or concerns to your landlord.

Contact an
Acera Insurance Risk Advisor today.

Let Us Protect You.



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Awareness



Increased
Identification



Better
Decisions



Tenant insurance provides you with coverage for theft, fire, flood, or other situations that may cause a disruption to your tenancy and/or the loss of personal items.

Landlord's insurance does not cover your personal belongings and will not cover alternate housing if your suite is damaged.